

Mobile Health

CLIENT PORTAL

FIRST-TIME LOGIN GUIDE



When signing in to Client Portal for the first time, please follow these steps.

Step 1:

Go to clients.mobilehealth.com.

Step 2:

Click **Forgot Password**

MobileHealth
A family member of a family business

Login

Local Login

External Login

Mobile Health AD

Username

Password

Remember my login

ShowPassword

Login Cancel Forgot password

Step 3:

Enter your email address and click **Submit**.

MobileHealth
A family member of a family business

Forgot your password?

Enter your email.

Email

Submit

SSO IdentityServer6
© 2022

Language: English

Step 4:

A confirmation message will appear.

MobileHealth
A family member of a family business

Forgot password confirmation

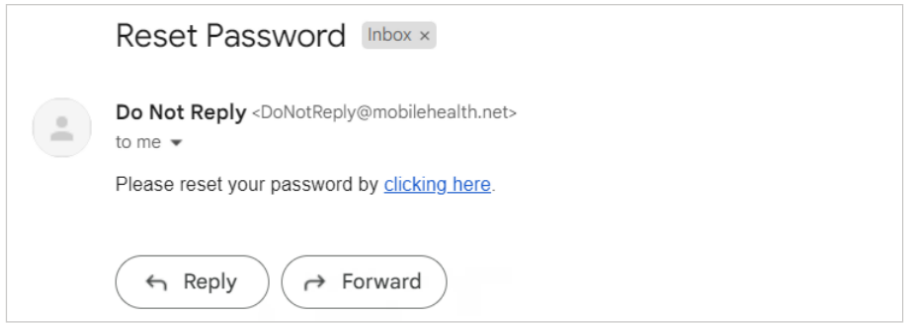
The password reset will be sent if an associated account can be found.

SSO IdentityServer6
© 2022

Language: English

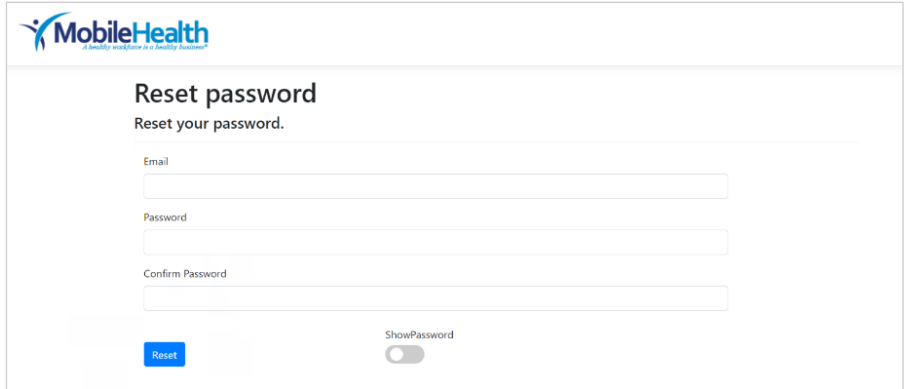
Step 5:

Find the email from Mobile Health with the link to reset your password. Open the email and click the link.



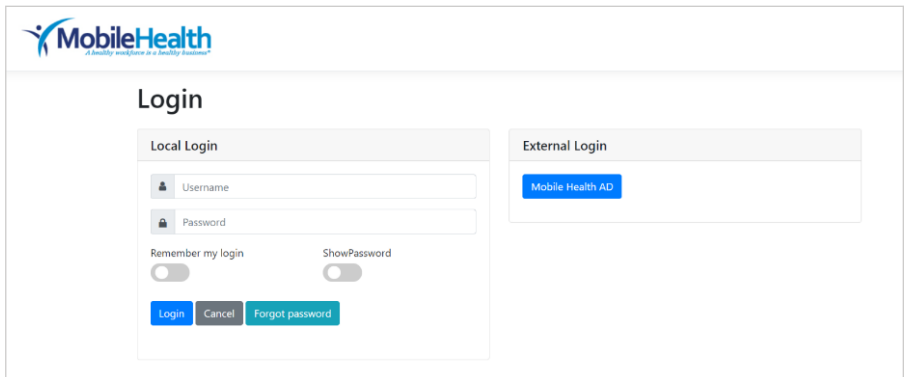
Step 6:

Enter your email address and a password. Enter the password again to confirm they match. Click **Reset**.



Step 7:

You will be redirected to the login page. Enter your email address for the username and the password you just created. Click **Login**.



You're In!

Enjoy using Mobile Health's Client Portal!

